



Your accommodation options

Mercy Place Templestowe

A Reason to Choose Mercy

The story of Mercy Health began in 1831 with the establishment of the Sisters of Mercy in Dublin by Catherine McAuley, who was dedicated to serving those in need.

The Sisters of Mercy went on to establish community services, schools, and hospitals worldwide. In 1846, led by Mother Ursula Frayne, the Sisters of Mercy arrived in Australia, where their commitment to care and hospitality is a lasting legacy—one that continues to shape our work today.

As a not-for-profit Catholic aged care provider, Mercy Health embeds the values of compassion, respect, and community. Our mission is to prioritise your well-being and dignity, ensuring that every resident feels valued, supported, and cared for.

We understand that transitioning into aged care can be a significant change, and our holistic approach nurtures not only the body but also the mind and spirit.

At each Mercy Health Residential Aged Care home we have qualified Pastoral Carers on the team. Our dedicated team offers emotional and spiritual support to foster a deep sense of belonging and connection. By choosing Mercy Health, you receive more than just high-quality, personalised care—you become part of a welcoming and supportive community that honours your faith, values, and individuality. We warmly welcome clients from all backgrounds, whether you follow a specific denomination or are non-denominational.

At Mercy Health, we take the time to understand your preferences, care needs, and overall well-being. We work closely with you and your family to create a personalised experience that reflects who you are and what matters most to you.



Our home

Mercy Health welcomes you to your new home. Mercy Health offers all levels of care, and as our mission of mercy guides us every day, we take pride in serving those who need us most with compassion, openness and kindness. Our qualified and experienced staff are here around the clock, and we tailor your care to your individual needs and preferences.

At Mercy Place Templestowe, we are proud to provide high-quality care and accommodation where residents can feel safe, comfortable and valued. You can choose from a variety of rooms, all of which are tastefully decorated with modern amenities for your enjoyment.

Our comfortable home offers a peaceful country lifestyle, with a welcoming dining room, a lounge room with large-screen TV and a community room for activities. The beautiful courtyards and

expansive gardens include lush fruit trees and raised vegetable beds. We use produce from our garden in meals, all of which are freshly cooked on site. You can also enjoy one of the many engaging activities on offer or visit our hairdressing salon for some well-deserved pampering.

Mercy Place Templestowe provides additional services for residents. Please speak with our Client Services Team for a full list of services and costs.

FEATURES

- 52 rooms
- Private ensuites
- Chapel
- Hairdressing salon
- Activity rooms





Choosing a room

Choosing the right room in a residential aged care home is about finding a space that feels both comfortable and familiar. As you tour our home, imagine how you can personalise your room with treasured furniture, decorations, and keepsakes to create a warm and inviting environment. Consider the room's location and its proximity to the services and amenities that matter most to you, such as communal spaces, a hairdressing salon, or a wellness centre. More than just a place to stay, your room should be a space where you feel relaxed, secure, and truly at home.

All our rooms at Mercy Place Templestowe have private ensuites and offer comfortable furniture including a bed, bedside table and ceiling fans. Many of the rooms also have garden views. A 24/7 nurse call system is available in all rooms, giving you and your loved ones peace of mind. Take advantage of the built-in wardrobes with space for your personal treasures, and feel free to display your favourite items in your room to add that personal touch.



Room categories

Our team is here to help guide you through the various options, ensuring you fully understand the costs associated with each type of room.

GRANDE

There are just a handful of these Grande rooms, all of which are located close to the dining room at the front of the home. These single rooms feature private ensuites designed to maximise your independence.

DELUXE+

With delightful views of the gardens or courtyard, you will love spending time in your Deluxe+ room. These rooms also offer private ensuites for your convenience.

PREMIER

These highly sought-after Premier rooms with private ensuites are well-maintained with a comfortable look and feel. Several rooms offer access to the home's picturesque courtyard while others boast interconnecting doors for couples or friends who wish to remain together.



Extraordinary care for all older Australians



Since 2006, Mercy Health Foundation has supported Mercy Health's programs and initiatives to advance care and improve life outcomes of people in need.

Thanks to the generosity of donors, we have been able to launch a dementia care pilot program combining multi-sensory technology and research to enhance residents quality of life.

Together, we can ensure that residents in aged care are provided with industry-leading care, now and well into the future.



You can help shape aged care for the future

Your support of Healthy Ageing programs at Mercy Health goes beyond aged care – it's an investment in shaping safer and healthier futures.

Your generosity can enable Mercy Health to offer:

- world leading dementia care
- life-changing equipment to the 2,900+ residents in our care.
- and innovative opportunities for personal enjoyment like art murals, aviaries, buses and gardens.



Building Healthier Futures, Together

Help us to create a lasting difference and build a community that works towards a healthier and brighter future for everyone.

Thank you for being part of our mission to provide exceptional care and uplift lives to help people enjoy their ageing journey at Mercy Health.

If you would like to discuss how you can be part of our giving community, please contact us on the phone number or email below.

Be part of something *life-changing*

Scan the QR to donate today



Donate over the phone: 03 8416 7766

Donate online: mercyhealthfoundation.org.au

Email: foundation@mercy.com.au



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Mercy Health
Foundation

Care first

Call now to book a personal tour of Mercy Place Templestowe.

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🌐 mercyhealth.com.au/templestowe



Mercy Health acknowledges Aboriginal and Torres Strait Islander Peoples as the first Australians. We acknowledge the diversity of Indigenous Australia. We respectfully recognise Elders past and present. This brochure was produced on Wurundjeri Country.

