Mercy Health
Care first

Your accommodation options

Mercy Place Keon Park

A Reason to Choose Mercy

The story of Mercy Health began in 1831 with the establishment of the Sisters of Mercy in Dublin by Catherine McAuley, who was dedicated to serving those in need.

The Sisters of Mercy went on to establish community services, schools, and hospitals worldwide. In 1846, led by Mother Ursula Frayne, the Sisters of Mercy arrived in Australia, where their commitment to care and hospitality is a lasting legacy—one that continues to shape our work today.

As a not-for-profit Catholic aged care provider, Mercy Health embeds the values of compassion, respect, and community. Our mission is to prioritise your well-being and dignity, ensuring that every resident feels valued, supported, and cared for.

We understand that transitioning into aged care can be a significant change, and our holistic approach nurtures not only the body but also the mind and spirit.

At each Mercy Health Residential Aged Care home we have qualified Pastoral Carers on the team. Our dedicated team offers emotional and spiritual support to foster a deep sense of belonging and connection.
By choosing Mercy Health, you receive more than just high-quality, personalised care—you become part of a welcoming and supportive community that honours your faith, values, and individuality. We warmly welcome clients from all backgrounds, whether you follow a specific denomination or are non-denominational.

At Mercy Health, we take the time to understand your preferences, care needs, and overall well-being. We work closely with you and your family to create a personalised experience that reflects who you are and what matters most to you.

Our home

Mercy Health welcomes you to your new home. Mercy Health offers all levels of care, and as our mission of mercy guides us every day, we take pride in serving those who need us most with compassion, openness and kindness. Our qualified and experienced staff are here around the clock, and we tailor your care to your individual needs and preferences.

At Mercy Place Keon Park, we are proud to provide quality care and accommodation where residents can feel safe, comfortable and valued. Our home is designed to suit all preferences with rooms available in large, lively wings or in quieter, more private households.

Each room is stylishly decorated with modern amenities and you are welcome to bring in your personal treasures to make the space truly feel like home.

What makes our home truly special is our intimate, family-style approach to living. Our home features six households of 16 residents each, where you can be part of your own small community. There is a separate kitchen, dining and lounge room in each household. There is also a dedicated chapel, a hairdressing salon, a private dining room for special events and an intimate library. Residents, family and friends are also welcome to stroll through our wonderful courtyards, or gather at the ever-popular and vibrant ground-floor café that overlooks the garden, complete with a baby grand piano.

Mercy Place Keon Park provides additional services for residents. Please speak with our Client Services Team for a full list of services and costs.

FEATURES

- 96 single rooms
- Private ensuites
- Chapel
- Hairdressing salon
- Café
- Library

Choosing a room

Choosing the right room in a residential aged care home is about finding a space that feels both comfortable and familiar. As you tour our home, imagine how you can personalise your room with treasured furniture, decorations, and keepsakes to create a warm and inviting environment. Consider the room's location and its proximity to the services and amenities that matter most to you, such as communal spaces, a hairdressing salon, or a wellness centre. More than just a place to stay, your room should be a space where you feel relaxed, secure, and truly at home.

At Mercy Place Keon Park, our lovely rooms boast a stylish design. Enjoy the quality furniture and fittings, including electric height-adjustable beds, heating, air conditioning, wall-mounted flat screen TVs, built-in wardrobes and shelving for personal items. A 24/7 nurse call system is available in all rooms, giving you and your loved ones peace of mind.

Room categories

Our team is here to help guide you through the various options, ensuring you fully understand the costs associated with each type of room.

CLASSIC

Our Classic rooms feature in our dedicated Memory Support Unit. Located on the ground floor, these rooms are designed with safety in mind, in a secure environment.

GRANDE

Our charming Grande rooms on both floors of the home, have a contemporary look and feel. On the ground floor, you can enjoy views of surrounding gardens and easy access to the amenities of the home. Alternatively, choose a room on the first floor where you will have elevated views of the internal courtyards and nearby common rooms to meet up with friends.

DELUXE

With views of the local neighbourhood or internal courtyard, these Deluxe rooms offer plenty of natural light. Located on the ground and first floors, these spacious rooms are the best in the home designed for your comfort.

Extraordinary care for all older Australians

Since 2006, Mercy Health Foundation has supported Mercy Health's programs and initiatives to advance care and improve life outcomes of people in need.

Thanks to the generosity of donors, we have been able to launch a dementia care pilot program combining multi-sensory technology and research to enhance residents quality of life.

Together, we can ensure that residents in aged care are provided with industry-leading care, now and well into the future.

You can help shape aged care for the future

Your support of Healthy Ageing programs at Mercy Health goes beyond aged care – it's an investment in shaping safer and healthier futures.

Your generosity can enable Mercy Health to offer:

- world leading dementia care
- life-changing equipment to the 2,900+ residents in our care
- and innovative opportunities for personal enjoyment like art murals, aviaries, buses and gardens.

Building Healthier Futures, Together

Help us to create a lasting difference and build a community that works towards a healthier and brighter future for everyone.

Thank you for being part of our mission to provide exceptional care and uplift lives to help people enjoy their ageing journey at Mercy Health.

If you would like to discuss how you can be part of our giving community, please contact us on the phone number or email below.

Be part of something *life-changing*

Scan the QR to donate today

Donate over the phone: 03 8416 7766

Donate online: mercyhealthfoundation.org.au

Email: foundation@mercy.com.au

@MercyHealthFoundationAU @mercyhealthfoundationaus @mercy-health-foundation-aus

Mercy Health Foundation
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*All donations over $2 are tax deductible. Mercy Health Foundation (ABN 60 905 269 648) is a charity and is registered with the Australian Charities and Not-for-Profits Commission.

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Call now to book a personal tour of Mercy Place Keon Park.

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Mercy Health acknowledges Aboriginal and Torres Strait Islander Peoples as the first Australians. We acknowledge the diversity of Indigenous Australia. We respectfully recognise Elders past and present. This brochure was produced on Wurundjeri Country.

Community Reviewed
Making information easier to read.

WGEA
Employer of Choice for Gender Equality