



Mercy Health

Care first



Your accommodation options

Mercy Place Dandenong

A Reason to Choose Mercy

The story of Mercy Health began in 1831 with the establishment of the Sisters of Mercy in Dublin by Catherine McAuley, who was dedicated to serving those in need.

The Sisters of Mercy went on to establish community services, schools, and hospitals worldwide. In 1846, led by Mother Ursula Frayne, the Sisters of Mercy arrived in Australia, where their commitment to care and hospitality is a lasting legacy—one that continues to shape our work today.

As a not-for-profit Catholic aged care provider, Mercy Health embeds the values of compassion, respect, and community. Our mission is to prioritise your well-being and dignity, ensuring that every resident feels valued, supported, and cared for.

We understand that transitioning into aged care can be a significant change, and our holistic approach nurtures not only the body but also the mind and spirit.

At each Mercy Health Residential Aged Care home we have qualified Pastoral Carers on the team. Our dedicated team offers emotional and spiritual support to foster a deep sense of belonging and connection. By choosing Mercy Health, you receive more than just high-quality, personalised care—you become part of a welcoming and supportive community that honours your faith, values, and individuality. We warmly welcome clients from all backgrounds, whether you follow a specific denomination or are non-denominational.

At Mercy Health, we take the time to understand your preferences, care needs, and overall well-being. We work closely with you and your family to create a personalised experience that reflects who you are and what matters most to you.



Our home

Mercy Health welcomes you to your new home. Mercy Health offers all levels of care, and as our mission of mercy guides us every day, we take pride in serving those who need us most with compassion, openness and kindness. Our qualified and experienced staff are here around the clock, and we tailor your care to your individual needs and preferences.

At Mercy Place Dandenong, we are proud to provide high-quality care and accommodation where residents can feel safe, comfortable and valued. You can choose from a variety of room layouts, all of which are stylishly decorated with modern amenities for your enjoyment.

What makes this home truly special is our intimate, family-style approach to living. Our contemporary home is designed for households of up to 15 residents, fostering a sense of community, with a multitude of nationalities represented across the home. Each household has its own separate kitchenette, dining area and lounge room.

Additional amenities include a beautiful chapel, a cultural room, a fully equipped hairdressing salon and well-maintained gardens. Our lovely outdoor areas are easily accessible from all lounge rooms,

FEATURES

- 120 single rooms
- Private ensuites
- Chapel
- Hairdressing salon
- Cultural room

and conveniently we are located within walking distance of several churches, the Dandenong Market and the Dandenong Plaza Shopping Centre.

Mercy Place Dandenong provides additional services for residents. Please speak with our Client Services Team for a full list of services and the cost.





Choosing a room

Choosing the right room in a residential aged care home is about finding a space that feels both comfortable and familiar. As you tour our home, imagine how you can personalise your room with treasured furniture, decorations, and keepsakes to create a warm and inviting environment. Consider the room's location and its proximity to the services and amenities that matter most to you, such as communal spaces, a hairdressing salon, or a wellness centre. More than just a place to stay, your room should be a space where you feel relaxed, secure, and truly at home.

At Mercy Place Dandenong, our lovely rooms boast a contemporary and stylish design. Enjoy the quality furniture and fittings, an electric height-adjustable bed, wall-mounted flat screen TV, built-in wardrobe, heating, air conditioning, storage space and built-in mobility aids. A 24/7 nurse call system is available in all rooms, giving you and your loved ones peace of mind. Add a touch of luxury by choosing a spacious room awash with natural light.



Room categories

Our team is here to help guide you through the various options, ensuring you fully understand the costs associated with each type of room.

DELUXE

Offering a private ensuite on the ground floor, Deluxe rooms provide a lovely place to welcome your family and friends. Conveniently located close to sitting rooms and prayer and reflection spaces, these rooms are ideal for those who enjoy some quiet time.

DELUXE+

These lovely Deluxe+ rooms with private ensuites offer courtyard or neighbourhood views and are designed with safety and comfort in mind. Some rooms also have a writing space and a shelf to display your personal treasures. Enjoy creature comforts including heating and air conditioning.

PREMIER

Delight in pleasant garden views from one of our ground-floor Premier rooms, or a room awash with natural light in our first-floor Premier rooms. Each of these attractive rooms has a private ensuite and offers more space for your precious belongings. Choose a room close to one of our lovely lounges or dining rooms.

PREMIER+

These highly sought-after Premier+ rooms on the first floor offer private ensuites and neighbourhood views. These light-filled rooms have alcoves for a writing desk or bookcase, as well as good-quality fittings and built-in wardrobes to store your personal items.

SUPERIOR

Our spacious Superior rooms offer neighbourhood views and are conveniently located close to sitting and TV rooms where you can relax. These rooms feature elegant furnishings, a modern writing desk in your own light-filled alcove and a private ensuite.



Extraordinary care for all older Australians



Since 2006, Mercy Health Foundation has supported Mercy Health's programs and initiatives to advance care and improve life outcomes of people in need.

Thanks to the generosity of donors, we have been able to launch a dementia care pilot program combining multi-sensory technology and research to enhance residents quality of life.

Together, we can ensure that residents in aged care are provided with industry-leading care, now and well into the future.



You can help shape aged care for the future

Your support of Healthy Ageing programs at Mercy Health goes beyond aged care – it's an investment in shaping safer and healthier futures.

Your generosity can enable Mercy Health to offer:

- world leading dementia care
- life-changing equipment to the 2,900+ residents in our care
- and innovative opportunities for personal enjoyment like art murals, aviaries, buses and gardens.



Building Healthier Futures, Together

Help us to create a lasting difference and build a community that works towards a healthier and brighter future for everyone.

Thank you for being part of our mission to provide exceptional care and uplift lives to help people enjoy their ageing journey at Mercy Health.

If you would like to discuss how you can be part of our giving community, please contact us on the phone number or email below.

Be part of something *life-changing*

Scan the QR to donate today



Donate over the phone: 03 8416 7766

Donate online: mercyhealthfoundation.org.au

Email: foundation@mercy.com.au



@MercyHealthFoundationAU



@mercyhealthfoundationaus



@mercy-health-foundation-aus



Mercy Health
Foundation

Care first



Mercy Health

Care first

Call now to book a personal tour of Mercy Place Dandenong.

🏠 82 McCrae Street, Dandenong, Vic 3175

☎ 1300 164 833

✉ mpenquiries@mercy.com.au

🌐 mercyhealth.com.au/dandenong



Mercy Health acknowledges Aboriginal and Torres Strait Islander Peoples as the first Australians. We acknowledge the diversity of Indigenous Australia. We respectfully recognise Elders past and present. This brochure was produced on Wurundjeri Country.

