



Mercy Health

Care first

# Your accommodation options



## Mercy Place Warrnambool

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Phone: 1300 110 497  
Email: [MPWarrnambool@mercy.com.au](mailto:MPWarrnambool@mercy.com.au)

[mercyhealth.com.au](http://mercyhealth.com.au)

# Our home



At Mercy Place Warrnambool, we are proud to provide high-quality care and accommodation where residents can feel safe, comfortable and valued. You can choose from a variety of room layouts, all of which are stylishly decorated with modern amenities for your enjoyment.

Our contemporary home features large dining rooms, activity rooms, a library, kitchenettes and cosy sitting areas where you can relax or

entertain family and friends. All common areas display contemporary artwork and have well-appointed furniture and premium décor. Enjoy the sunshine in one of our internal courtyards, attend a service or event at our beautiful chapel, or visit the hairdresser or café.

Mercy Place Warrnambool provides additional services for residents. Please speak with the Client Services Team for a full list of services and costs.

# Choosing a room

Our lovely rooms all boast a contemporary and stylish design. Enjoy the high-quality furniture and fittings, including wall-mounted flat screen TVs, air conditioning and heating, built-in wardrobes and space for your personal treasures. Add a touch of luxury by choosing a room with plenty of natural light or beautiful views.

For those living with dementia or memory loss, we have a dedicated Memory Support Unit located in our McAuley House.



# Our rooms

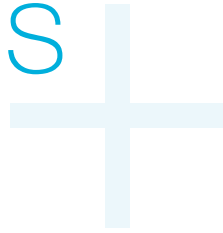
You can choose to pay for your room by a **Refundable Accommodation Deposit (RAD)**, a **Daily Accommodation Payment (DAP)** or any combination you choose. A RAD is paid as a lump sum. A DAP accrues daily and is paid periodically, for example monthly. A combination payment includes a partial lump sum and daily payments. We also offer a drawdown option.

See our *Understanding the costs* brochure for an explanation of payment options or speak to us about how we can tailor a payment package to suit your needs.

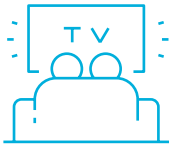
	FEATURES						PAYMENT OPTIONS			
	Room	Ensuite	Size	Floor	View	Extra	RAD	DAP	Combination payment example (50% RAD + 50% DAP)	
Classic	Single	Private or Shared	17m <sup>2</sup>	G			\$	\$	RAD \$	+ DAP \$
Grande	Single	Private	17m <sup>2</sup>	G	✓		\$	\$	RAD \$	+ DAP \$
Deluxe	Single	Private	17–20m <sup>2</sup>	G	✓		\$	\$	RAD \$	+ DAP \$
Deluxe+	Single	Private	20m <sup>2</sup>	G	✓		\$	\$	RAD \$	+ DAP \$

Prices are effective as of \_\_\_\_\_ and are subject to change.

# Mercy Plus



Mercy Plus (Additional Services) offers an exceptional range of amenities and activities designed to enrich your experience at Mercy Health. These thoughtfully curated services go beyond the ordinary to enhance daily living, ensuring our residents enjoy a fulfilling and vibrant lifestyle.



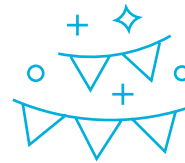
## Engage & Unwind: A World of Entertainment at Your Fingertips

- Stay connected with daily newspapers in common areas
- Enjoy the latest shows in your room on a Smart TV
- Access Wi-Fi to stream your favourite movies or TV shows
- Relax with streaming services available in common areas
- Keep connected with a personal phone in your room (on request)



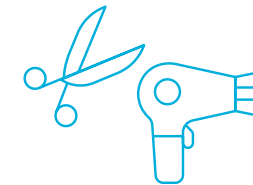
## Culinary Delights & Cherished Moments

- Savour gourmet choices with our daily choice of hot lunches
- Start your day right with a hot breakfast, twice a week
- Indulge in fine dining & wine served with dinner every day
- Unwind & socialise at our weekly happy hour
- Relish in the warmth of weekly coffee gatherings
- Celebrate life with monthly celebratory festivities



## Vibrant Living: Social Events & Adventures

- Explore new horizons with our monthly bus trips
- Enjoy the magic of cinema with monthly movie nights
- Be entertained by talented performers every month



## Tailored Care & Personal Touches

- Keep your wardrobe organised with personalised clothing labels
- Indulge in relaxation with monthly pamper sessions
- Experience the joy of receiving small gifts to celebrate key moments
- Stay connected with onsite tech support, just for you

Speak with the Client Services team to find out more about Mercy Plus at your Mercy Health home.



# Mercy Place Warrnambool – Maguire Hall

## DELUXE

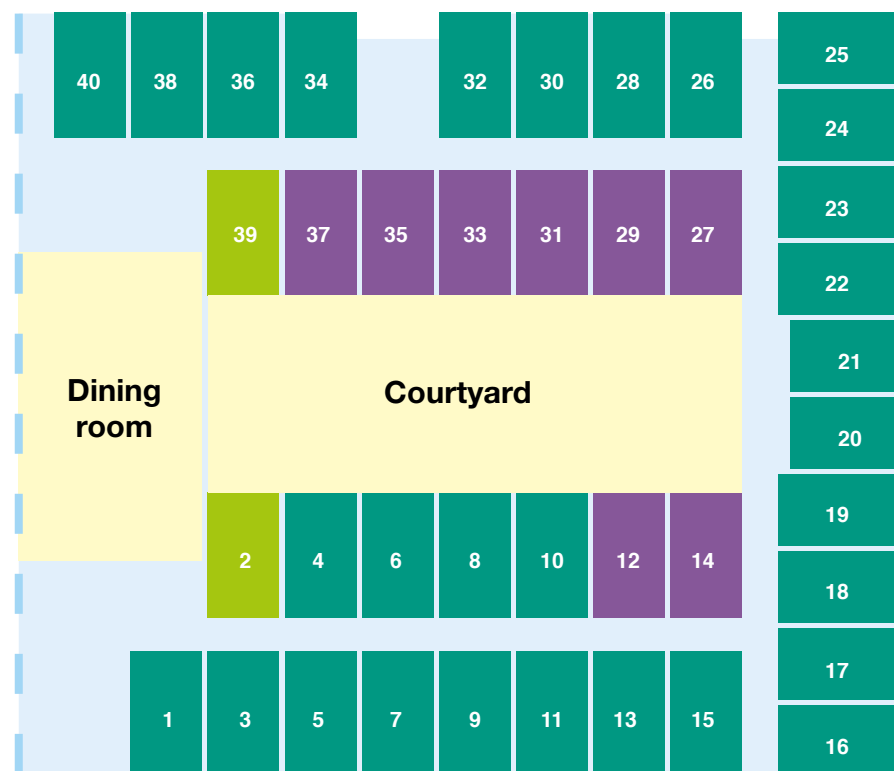
Located in the newer part of the home, these sumptuous Deluxe rooms offer pleasant views across the surrounding neighbourhood and our pretty courtyards. Enjoy the generous storage space and your own wall-mounted flat screen TV, air conditioning and heating and private ensuite.

## GRANDE

These charming Grande rooms in Maguire Hall, McAuley House and Frayne Terrace are lovingly maintained and many have a sunny outlook onto a courtyard or the surrounding neighbourhood. Savour your own private ensuite, air conditioning and heating and built-in wardrobe with ample storage space.

## CLASSIC

Our Classic rooms offer a contemporary and stylish design with a private ensuite and high-quality furniture and fittings including a wall-mounted flat screen TV, air conditioning and heating. With a built-in wardrobe, there's plenty of space to store your belongings. Rooms 4, 6, 8 and 10 have shared ensuites, offering the perfect solution for couples or friends.



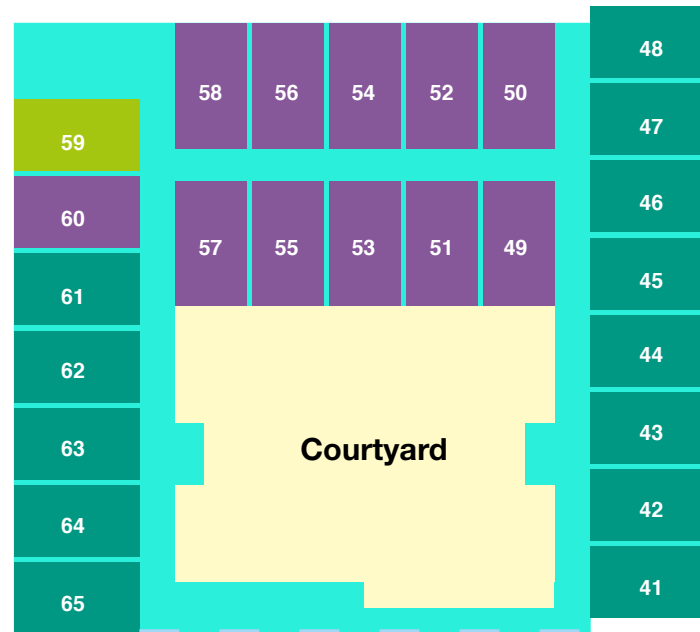
# Mercy Place Warrnambool – McAuley House

DELUXE

GRANDE

CLASSIC

MEMORY SUPPORT UNIT



# Mercy Place Warrnambool – Coolock Court and Frayne Terrace

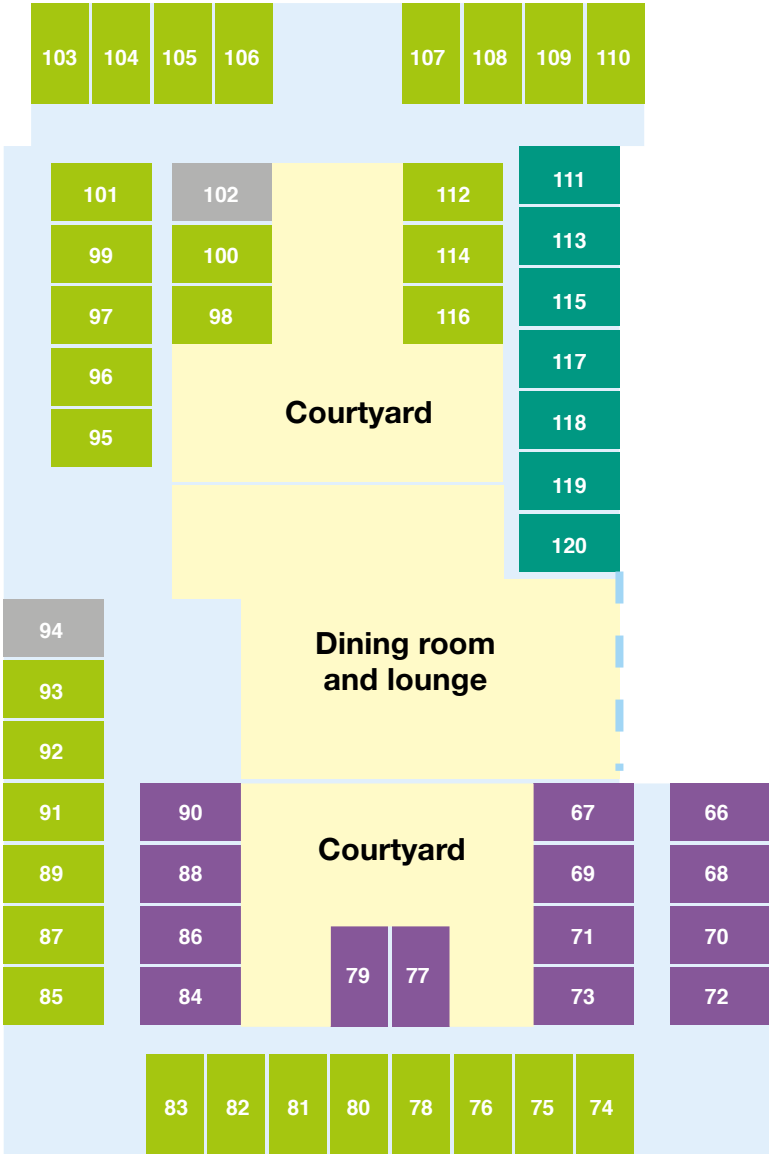
## DELUXE+

If you value a bit of extra space and natural light, secure one of just two Deluxe+ rooms located in Coolock Court and Frayne Terrace. The spacious rooms are stylishly designed with private ensuites and high-quality furniture, and one of the rooms overlooks the neighbouring school's agricultural program.

## DELUXE

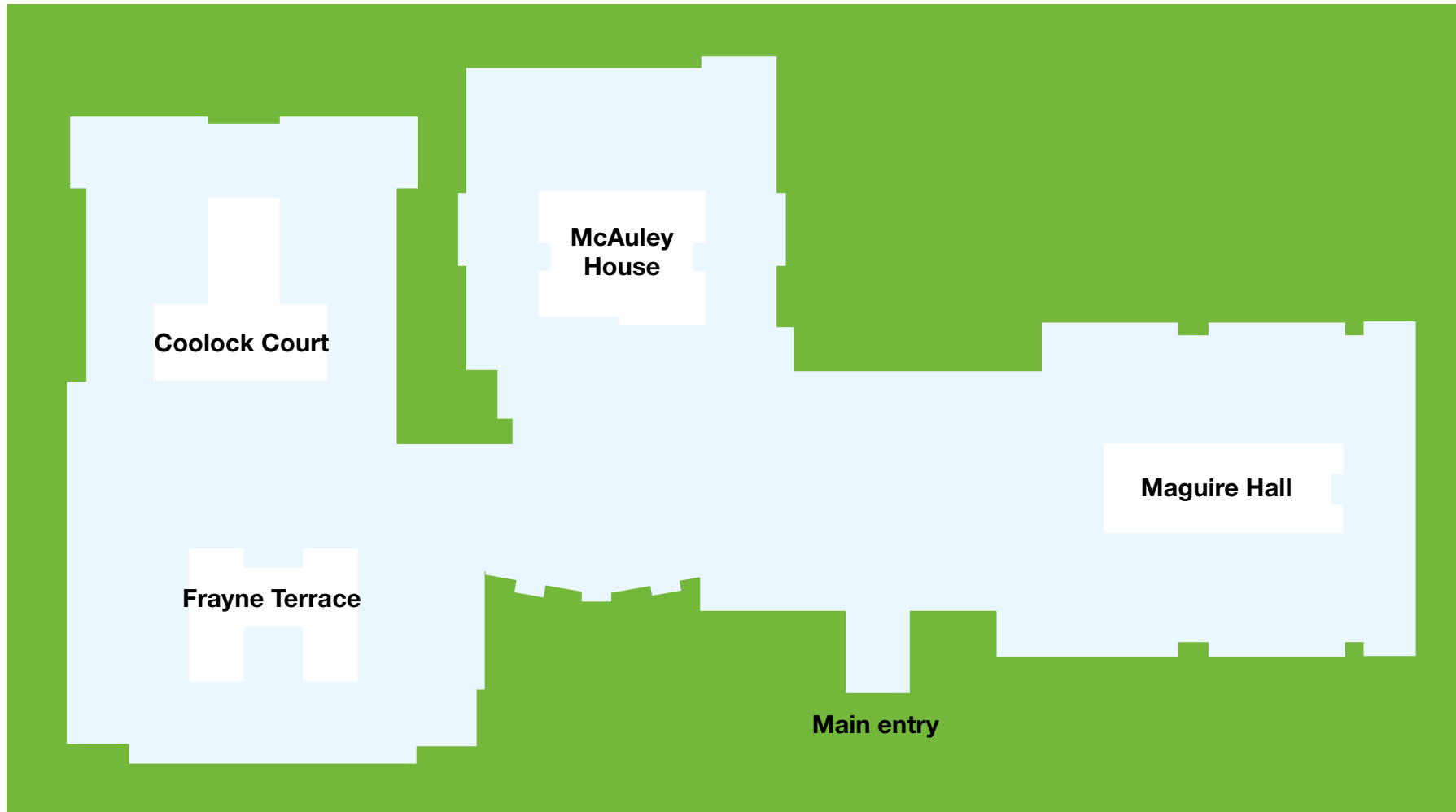
## GRANDE

## CLASSIC



# Mercy Place Warrnambool – Overview

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# About Mercy Health

Call now to book  
a personal tour  
of Mercy Place  
Warrnambool.

The modern story of Mercy Health began with the founding of the Order of the Sisters of Mercy in Dublin in 1831 by Catherine McAuley, who dedicated her life to serving people in need.

The Sisters of Mercy went on to found convents, schools and hospitals across the globe. They arrived in Australia in 1846, led by Mother Ursula Frayne.

Following a devastating influenza pandemic, the Sisters of Mercy opened their first Victorian hospital — St Benedict's in Malvern — in 1920.

As Mercy Health, they established a reputation for excellence in care and hospitality that has grown in strength to this day.

A leading Catholic provider of health, aged and community services, our history and future is based on responding to the most significant needs of the time.

We employ and care for people of all faiths and no faith. Our people come from many cultures and backgrounds but share a common goal: to provide compassionate and responsive care to people in need.

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Mercy Health acknowledges Aboriginal and Torres Strait Islander Peoples as the first Australians. We acknowledge the diversity of Indigenous Australia. We respectfully recognise Elders past, present and emerging. This brochure was produced on Wurundjeri Country.

