



Mercy Health

Care first



Your accommodation options

# Mercy Place Montrose

# A Reason to Choose Mercy

**The story of Mercy Health began in 1831 with the establishment of the Sisters of Mercy in Dublin by Catherine McAuley, who was dedicated to serving those in need.**

The Sisters of Mercy went on to establish community services, schools, and hospitals worldwide. In 1846, led by Mother Ursula Frayne, the Sisters of Mercy arrived in Australia, where their commitment to care and hospitality is a lasting legacy—one that continues to shape our work today.

As a not-for-profit Catholic aged care provider, Mercy Health embeds the values of compassion, respect, and community. Our mission is to prioritise your well-being and dignity, ensuring that every resident feels valued, supported, and cared for.

We understand that transitioning into aged care can be a significant change, and our holistic approach nurtures not only the body but also the mind and spirit.

At each Mercy Health Residential Aged Care home we have qualified Pastoral Carers on the team. Our dedicated team offers emotional and spiritual support to foster a deep sense of belonging and connection. By choosing Mercy Health, you receive more than just high-quality, personalised care—you become part of a welcoming and supportive community that honours your faith, values, and individuality. We warmly welcome clients from all backgrounds, whether you follow a specific denomination or are non-denominational.

At Mercy Health, we take the time to understand your preferences, care needs, and overall well-being. We work closely with you and your family to create a personalised experience that reflects who you are and what matters most to you.



# Our home

**Mercy Health welcomes you to your new home. Mercy Health offers all levels of care, and as our mission of mercy guides us every day, we take pride in serving those who need us most with compassion, openness and kindness. Our qualified and experienced staff are here around the clock, and we tailor your care to your individual needs and preferences.**

Welcome to Mercy Place Montrose, where aged care feels like home. Our innovative small household living approach fosters independence, choice, and meaningful relationships.

Completed in 2020, our modern facility features 16 contemporary households spread over two levels. Each household is designed for up to eight residents and includes a modern kitchen, open plan living and dining areas, and a laundry. Many rooms offer stunning views of the Dandenong Ranges from private balconies or peaceful courtyards.

At Mercy Place Montrose, we emphasise a community-centred approach. Residents live in small households supported by a dedicated team of care staff, ensuring personalised and attentive care.

Everything you need is right at your doorstep. Enjoy a stylish hairdressing and beauty salon, indoor greenery in the Community Space, and a welcoming ambiance throughout our home. Meet friends and family for coffee in our café or gather

in our dining areas. Attend services in the chapel or watch a movie in our multi-purpose room.

Experience the warmth and community spirit at Mercy Place Montrose, where you and your family can truly feel at home.

Mercy Place Montrose provides additional services for residents. Please speak with our Client Services Team for a full list of services and the cost.

## FEATURES

- 122 single rooms
- Private ensuites
- Chapel
- Library
- Hairdressing and Beauty salon
- Café
- Multi-purpose room
- Activity rooms
- Kids' play area



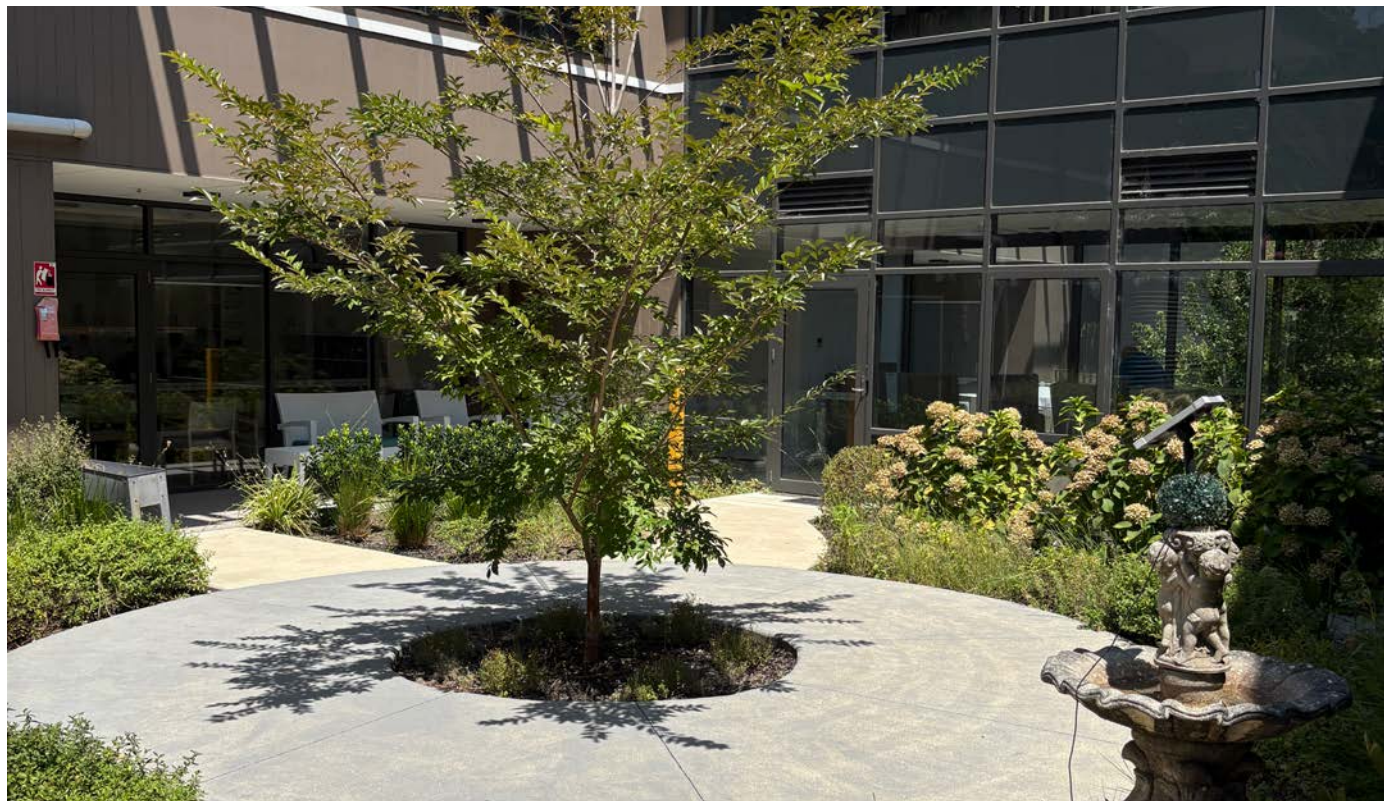


# Choosing a room

Choosing the right room in a residential aged care home is about finding a space that feels both comfortable and familiar. As you tour our home, imagine how you can personalise your room with treasured furniture, decorations, and keepsakes to create a warm and inviting environment. Consider the room's location and its proximity to the services and amenities that matter most to you, such as communal spaces, a hairdressing salon, or a wellness centre. More than just a place to stay, your room should be a space where you feel relaxed, secure, and truly at home.

At Mercy Place Montrose, our lovely rooms all boast a contemporary and stylish design. Enjoy the high-quality furniture and fittings including wall-mounted flat screen TVs, reverse-cycle air conditioning, built-in wardrobes and space for your personal treasures.

Add a touch of luxury by choosing a room with plenty of natural light or beautiful views.



# Room categories

Our team is here to help guide you through the various options, ensuring you fully understand the costs associated with each type of room.

## PREMIER

Enjoy your own private ensuite in a lovely ground or first floor Premier room that boasts a desk or bay window. Some rooms are north-facing, while all feature wall-mounted flat-screen TVs as well as individually controlled air conditioning and hydronic heating.

## PREMIER +

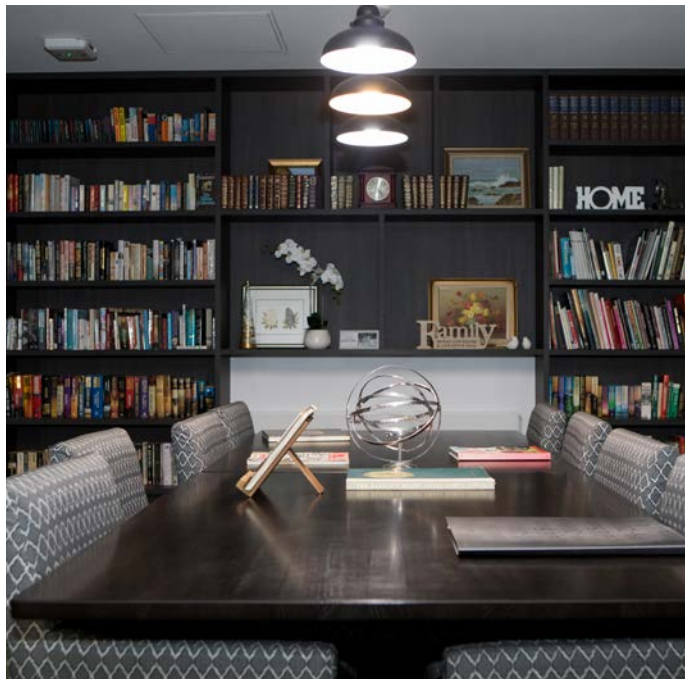
These Premier+ rooms offer exceptional views of the Dandenong Ranges. Located on the ground or first floors, these generously sized rooms have a study desk, wall-mounted flat-screen TV and individually controlled air conditioning and hydronic heating.

## SUPERIOR

Relish direct access to a courtyard or private balcony in these Superior rooms. These impressive rooms may also feature a desk, and some have enviable views of the Dandenong Ranges. You will also have your own wall-mounted flat-screen TV and individually controlled air conditioning and hydronic heating.

## EXECUTIVE

If you like living in the lap of luxury, secure one of our stunning Executive rooms which all have private ensuites with under-floor heating. These spacious corner rooms offer beautiful views of the Dandenong Ranges and are among the largest we offer. With a study desk, wall-mounted flat-screen TV, individually controlled air conditioning and hydronic heating, you will have everything you need at your fingertips.



# Extraordinary care for all older Australians



Since 2006, Mercy Health Foundation has supported Mercy Health's programs and initiatives to advance care and improve life outcomes of people in need.

Thanks to the generosity of donors, we have been able to launch a dementia care pilot program combining multi-sensory technology and research to enhance residents quality of life.

Together, we can ensure that residents in aged care are provided with industry-leading care, now and well into the future.



## You can help shape aged care for the future

Your support of Healthy Ageing programs at Mercy Health goes beyond aged care – it's an investment in shaping safer and healthier futures.

Your generosity can enable Mercy Health to offer:

- world leading dementia care
- life-changing equipment to the 2,900+ residents in our care.
- and innovative opportunities for personal enjoyment like art murals, aviaries, buses and gardens.



## Building Healthier Futures, Together

Help us to create a lasting difference and build a community that works towards a healthier and brighter future for everyone.

Thank you for being part of our mission to provide exceptional care and uplift lives to help people enjoy their ageing journey at Mercy Health.

If you would like to discuss how you can be part of our giving community, please contact us on the phone number or email below.

## Be part of something *life-changing*

Scan the QR to donate today



Donate over the phone: 03 8416 7766

Donate online: [mercyhealthfoundation.org.au](https://mercyhealthfoundation.org.au)

Email: [foundation@mercy.com.au](mailto:foundation@mercy.com.au)



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Foundation

Care first



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# Call now to book a personal tour of Mercy Place Montrose.

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☎ 1300 164 833

✉ [mpenquiries@mercy.com.au](mailto:mpenquiries@mercy.com.au)

🌐 [mercyhealth.com.au/montrose](http://mercyhealth.com.au/montrose)



Mercy Health acknowledges Aboriginal and Torres Strait Islander Peoples as the first Australians. We acknowledge the diversity of Indigenous Australia. We respectfully recognise Elders past and present. This brochure was produced on Wurundjeri Country.

