



Your accommodation options

Mercy Place Rice Village

A Reason to Choose Mercy

The story of Mercy Health began in 1831 with the establishment of the Sisters of Mercy in Dublin by Catherine McAuley, who was dedicated to serving those in need.

The Sisters of Mercy went on to establish community services, schools, and hospitals worldwide. In 1846, led by Mother Ursula Frayne, the Sisters of Mercy arrived in Australia, where their commitment to care and hospitality is a lasting legacy—one that continues to shape our work today.

As a not-for-profit Catholic aged care provider, Mercy Health embeds the values of compassion, respect, and community. Our mission is to prioritise your well-being and dignity, ensuring that every resident feels valued, supported, and cared for.

We understand that transitioning into aged care can be a significant change, and our holistic approach nurtures not only the body but also the mind and spirit.

At each Mercy Health Residential Aged Care home we have qualified Pastoral Carers on the team. Our dedicated team offers emotional and spiritual support to foster a deep sense of belonging and connection. By choosing Mercy Health, you receive more than just high-quality, personalised care—you become part of a welcoming and supportive community that honours your faith, values, and individuality. We warmly welcome clients from all backgrounds, whether you follow a specific denomination or are non-denominational.

At Mercy Health, we take the time to understand your preferences, care needs, and overall well-being. We work closely with you and your family to create a personalised experience that reflects who you are and what matters most to you.



Our home

Mercy Health welcomes you to your new home. Mercy Health offers all levels of care, and as our mission of mercy guides us every day, we take pride in serving those who need us most with compassion, openness and kindness. Our qualified and experienced staff are here around the clock, and we tailor your care to your individual needs and preferences.

At Mercy Place Rice Village, we are proud to provide high-quality care and accommodation where residents can feel safe, comfortable and valued. Our spacious, friendly home features lounges, activity and dining rooms where you can relax, socialise or entertain family and friends.

Enjoy a barbecue in our courtyards or gazebo, play a game of pool in the club room, or produce a creative masterpiece in our arts and crafts room.

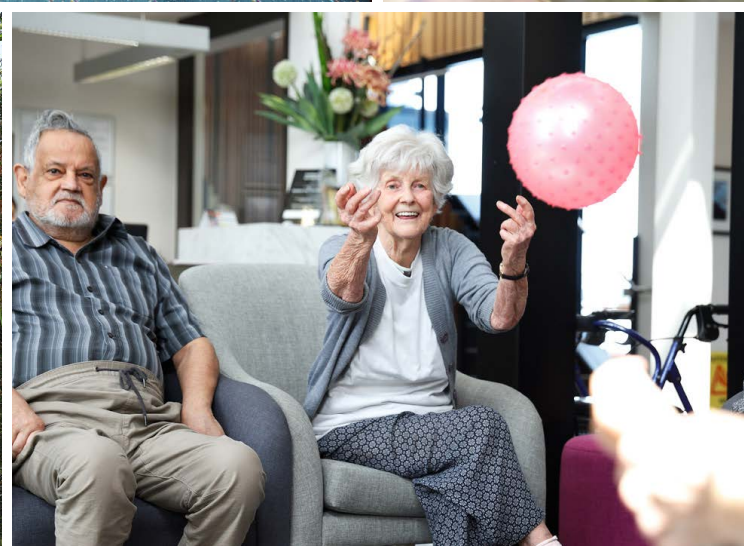
We also have a stunning chapel with a timber ceiling and stained glass windows where services, activities and events are held.

Mercy Place Rice Village provides additional services for residents. Please speak with our Client Services Team for a full list of services and the cost.

FEATURES

- 92 single rooms
- Private ensuites
- Chapel
- Club room
- Activity room
- Memory Support Unit





Choosing a room

Choosing the right room in a residential aged care home is about finding a space that feels both comfortable and familiar. As you tour our home, imagine how you can personalise your room with treasured furniture, decorations, and keepsakes to create a warm and inviting environment. Consider the room's location and its proximity to the services and amenities that matter most to you, such as communal spaces, a hairdressing salon, or a wellness centre. More than just a place to stay, your room should be a space where you feel relaxed, secure, and truly at home.

At Mercy Place Rice Village, our lovely rooms in St Joseph's House and Catherine McAuley House are all beautifully designed with private ensuites and easy access to common areas. Enjoy the spacious rooms appointed with high-quality fittings, including heating and cooling, built-in wardrobes and ample storage for your personal treasures. Most of the rooms also have full-length windows with sliding doors to gardens or courtyards.

For those living with dementia or memory loss, we have a dedicated Memory Support Unit located in St Joseph's House.



Room categories

Our team is here to help guide you through the various options, ensuring you fully understand the costs associated with each type of room.

CLASSIC

Tucked away in their own little nooks, these quiet Classic rooms offer a contemporary and stylish design, each with their own private ensuite and high-quality fittings including individually controlled hydronic heating and a ceiling fan. With a built-in wardrobe, there's plenty of space for you to store your belongings.

DELUXE

Our thoughtfully designed Deluxe rooms feature a private ensuite, individually controlled hydronic heating, and ceiling fans to ensure your ideal climate throughout the year. These rooms also boast a kitchenette with space for a bar fridge, a built-in wardrobe, and ample room to showcase your personal treasures.

For those who value natural light and easy access to our beautiful courtyards and gardens, you will adore these Deluxe rooms, complete with full length windows and sliding doors.

DELUXE+

Enjoy the abundant natural light afforded by lovely full-length windows in these Deluxe+ rooms, and easy access to landscaped gardens and courtyards. The stylish rooms are positioned away from the nearby road and offer a private ensuite designed to maximise safety and independence. The Deluxe+ rooms have individually controlled hydronic heaters and ceiling fans, and many also have a kitchenette with space for a bar fridge. With a built-in wardrobe, there's plenty of space for you to store your belongings.

PREMIER+

For those seeking the finest, our newly refurbished Premier+ rooms are just for you! Thoughtfully designed, these beautiful spaces feature wall-mounted built-in units and shelving. Select rooms also include a kitchenette with space for a bar fridge. Enjoy personalised comfort year-round with individually controlled heating and cooling systems, tailored to suit your preferences. With abundant natural light, and easy access to landscaped gardens and courtyards, these rooms offer a perfect blend of warmth, luxury and modern convenience.



Extraordinary care for all older Australians



Since 2006, Mercy Health Foundation has supported Mercy Health's programs and initiatives to advance care and improve life outcomes of people in need.

Thanks to the generosity of donors, we have been able to launch a dementia care pilot program combining multi-sensory technology and research to enhance residents quality of life.

Together, we can ensure that residents in aged care are provided with industry-leading care, now and well into the future.



You can help shape aged care for the future

Your support of Healthy Ageing programs at Mercy Health goes beyond aged care – it's an investment in shaping safer and healthier futures.

Your generosity can enable Mercy Health to offer:

- world leading dementia care
- life-changing equipment to the 2,900+ residents in our care
- and innovative opportunities for personal enjoyment like art murals, aviaries, buses and gardens.



Building Healthier Futures, Together

Help us to create a lasting difference and build a community that works towards a healthier and brighter future for everyone.

Thank you for being part of our mission to provide exceptional care and uplift lives to help people enjoy their ageing journey at Mercy Health.

If you would like to discuss how you can be part of our giving community, please contact us on the phone number or email below.

Be part of something *life-changing*

Scan the QR to donate today



Donate over the phone: 03 8416 7766

Donate online: mercyhealthfoundation.org.au

Email: foundation@mercy.com.au



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Mercy Health
Foundation

Care first



Mercy Health

Care first

Call now to book a personal tour of Mercy Place Rice Village.

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Mercy Health acknowledges Aboriginal and Torres Strait Islander Peoples as the first Australians. We acknowledge the diversity of Indigenous Australia. We respectfully recognise Elders past and present. This brochure was produced on Wurundjeri Country.

