

Make the most of life's little pleasures



Mercy Health
Care first

Discover additional services at Mercy Place Fernhill

Being able to enjoy life's little pleasures when you are living in aged care can make all the difference to your day.

Our additional services complement our existing high-quality care and let you add a touch of simple luxury to your life every day.

Knowing your individual tastes and preferences – what you like and don't like – can make you

feel special. So, you will find a wide variety of services to suit your preferences: from extra social activities, to exclusive chef-prepared meals and family video conferencing.

We want you to enjoy life's little pleasures. They are the perfect addition to the exceptional, individualised care you can expect at Mercy Place Fernhill.

What is included



Superior in-room experience

Wide range of in-room equipment and self-catering options.



Connection made easy

Extra communication and entertainment options, as well as social activities.



A personal touch

Exclusive access to personal services.



Gourmet delights

Exclusive range of premium dining and drinks/beverage options.

How it works



Enjoy more than 20 services

You will gain access to more than 20 extra services at Mercy Place Fernhill.



Stay close to those you love

Our additional services can also be used with family and other loved ones so you can enjoy more special moments together.



At your service always

Staff are always there to help if you need assistance to continue accessing a service.

Want to know more?

Contact our staff to talk about additional services at Mercy Place Fernhill.

Additional services



Mercy Health

Care first

Superior in-room experience

In-room equipment and self-catering

- ✓ Headphones*
- ✓ Personal hairdryer
- ✓ Pillow menu
- ✓ New pillows
- ✓ Access to private entertainment and BBQ area*

A personal touch

Personal services

- ✓ Dedicated personal mobility aids
- ✓ Dedicated personal princess chair
- ✓ Garment labels and labelling service
- ✓ Testing and labelling of personal electrical items
- ✓ Overnight in-room accommodation for visitors**

Connection made easy

Communication and entertainment services, and social activities

- ✓ Wi-Fi to access internet
- ✓ Private telephone for local and interstate calls
- ✓ Family video conferencing
- ✓ Christmas party with two guests
- ✓ Daily postal service
- ✓ In-room television

Gourmet delights

Dining and drinking

- ✓ Chef-prepared meals
- ✓ Meal room service available*
- ✓ Vegetarian menu
- ✓ Served meal selection
- ✓ Weekly happy hour
- ✓ Linen napkins
- ✓ Superior menu
- ✓ Glass of wine/beer with dinner

What it costs

Access additional services for just \$19.95 a day (\$9.95 for partially supported residents and \$6.95 for fully supported residents).

Valued at \$26 a day

*On request **Available for palliating residents on request

All published additional service fees are inclusive of GST where applicable

Want to know more?

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