

Make the most of life's little pleasures



Mercy Health
Care first

Discover additional services at Mercy Place Montrose

Being able to enjoy life's little pleasures when you are living in aged care can make all the difference to your day.

Our additional services complement our existing high-quality care and let you add a touch of simple luxury to your life every day.

Knowing your individual tastes and preferences – what you like and don't like – can make you feel special. So, you will find a wide variety of

services to suit your preferences: from extra social activities, to exclusive personal offerings and a range of premium dining options.

We want you to enjoy life's little pleasures. They are the perfect addition to the exceptional, individualised care you can expect at Mercy Place Montrose.

What is included



Superior in-room experience

Wide range of in-room equipment and self-catering options.



Connection made easy

Extra communication and entertainment options, as well as social activities.



A personal touch

Exclusive access to personal services.



Gourmet delights

Exclusive range of premium dining options.

How it works



Enjoy more than 20 services

You will gain access to more than 20 extra services at Mercy Place Montrose.



Stay close to those you love

Our additional services can also be used with family and other loved ones so you can enjoy more special moments together.



At your service

Staff are available to help if you need assistance to continue accessing a service.

Want to know more?

Contact our staff to talk about additional services at Mercy Place Montrose.

Additional services



Mercy Health

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Superior in-room experience

In-room equipment and self-catering

- ✓ Headphones
- ✓ New pillows
- ✓ Access to private entertainment/BBQ area*
- ✓ King single electric bed
- ✓ Personal security access fob
- ✓ Areas for private functions*
- ✓ Use of chapel for private religious services*

Connection made easy

Communication and entertainment services, and social activities

- ✓ Wi-Fi to access internet
- ✓ Private telephone for local and interstate calls
- ✓ Family video conferencing
- ✓ Daily postal service
- ✓ In-room television

What it costs

Access additional services for just \$24.95 a day (\$6.95 for fully supported residents).

Valued at \$40 a day

A personal touch

Personal services

- ✓ Welcome pack on arrival
- ✓ Dedicated personal mobility aids
- ✓ Dedicated personal princess chair
- ✓ Testing and labelling of personal electrical items
- ✓ Centrelink assistance and petty cash service
- ✓ Regular podiatrist appointments
- ✓ Monthly group bus outings
- ✓ Aromatherapy sessions
- ✓ Ladies club high tea/men's lunch
- ✓ Meditation classes
- ✓ Birthday celebration with cake and candles
- ✓ Social events

Gourmet delights

Dining and drinking

- ✓ Vegetarian menu
- ✓ Linen napkins
- ✓ Superior menu
- ✓ VIP discounts at the cafe
- ✓ Meals cooked on-site within the small household

*On request **Available for palliating residents on request
All published additional service fees are inclusive of GST where applicable

Want to know more?

Contact our staff to talk about additional services at Mercy Place Montrose.