



Mercy Health

Care first



Your accommodation options

Mercy Place Wyndham

# A Reason to Choose Mercy

**The story of Mercy Health began in 1831 with the establishment of the Sisters of Mercy in Dublin by Catherine McAuley, who was dedicated to serving those in need.**

The Sisters of Mercy went on to establish community services, schools, and hospitals worldwide. In 1846, led by Mother Ursula Frayne, the Sisters of Mercy arrived in Australia, where their commitment to care and hospitality is a lasting legacy—one that continues to shape our work today.

As a not-for-profit Catholic aged care provider, Mercy Health embeds the values of compassion, respect, and community. Our mission is to prioritise your well-being and dignity, ensuring that every resident feels valued, supported, and cared for.

We understand that transitioning into aged care can be a significant change, and our holistic approach nurtures not only the body but also the mind and spirit.

At each Mercy Health Residential Aged Care home we have qualified Pastoral Carers on the team. Our dedicated team offers emotional and spiritual support to foster a deep sense of belonging and connection. By choosing Mercy Health, you receive more than just high-quality, personalised care—you become part of a welcoming and supportive community that honours your faith, values, and individuality. We warmly welcome clients from all backgrounds, whether you follow a specific denomination or are non-denominational.

At Mercy Health, we take the time to understand your preferences, care needs, and overall well-being. We work closely with you and your family to create a personalised experience that reflects who you are and what matters most to you.



# Our home

Mercy Health welcomes you to your new home. Mercy Health offers all levels of care, and as our mission of mercy guides us every day, we take pride in serving those who need us most with compassion, openness and kindness. Our qualified and experienced staff are here around the clock, and we tailor your care to your individual needs and preferences.

At Mercy Place Wyndham, we are proud to provide high-quality care and accommodation where residents can feel safe, comfortable and valued. You can choose from a variety of room layouts, all of which are stylishly decorated with modern amenities for your enjoyment.

Our architecturally designed art deco home features large dining rooms, activity rooms, a library, kitchenettes and cosy sitting areas where you can relax or entertain family and friends. All common areas are vibrant and welcoming and feature attractive artwork. Enjoy the sunshine in one of our outdoor courtyards, attend a service in our chapel, or visit the in-house hairdresser.

Mercy Place Wyndham provides additional services for residents. Please speak with our Client Services Team for a full list of services and costs.

## FEATURES

- 100 rooms
- Shared and private ensuites
- Hairdressing salon
- Chapel
- Activity rooms
- Library
- Sitting areas
- Memory Support Unit





# Choosing a room

Choosing the right room in a residential aged care home is about finding a space that feels both comfortable and familiar. As you tour our home, imagine how you can personalise your room with treasured furniture, decorations, and keepsakes to create a warm and inviting environment. Consider the room's location and its proximity to the services and amenities that matter most to you, such as communal spaces, a hairdressing salon, or a wellness centre. More than just a place to stay, your room should be a space where you feel relaxed, secure, and truly at home.

Designed with comfort in mind, our well-maintained rooms at Mercy Place Wyndham feature high-quality furniture and fittings including built-in wardrobes and space for your personal treasures. Add a touch of luxury by choosing a room with a private ensuite, plenty of natural light or beautiful courtyard views.

For those living with dementia or memory loss, we have a dedicated Memory Support Unit located in the East Wing.



# Room categories

Our team is here to help guide you through the various options, ensuring you fully understand the costs associated with each type of room.

## CLASSIC

Classic rooms offer lovely views and can be located adjacent to courtyards or common areas. These private rooms have a shared bathroom, are perfect for couples and feature a wall-mounted TV and heating and cooling for year-round comfort. Classic rooms offer a bed and bedside table, an armchair and a double wardrobe to store all your belongings.

## DELUXE

Deluxe Rooms at Mercy Place Wyndham present serene views of internal courtyards or neighbouring landscapes. Each private room features its own ensuite, offering a wall-mounted flat screen TV, a bed and bedside table, an armchair and a built-in wardrobe to store all your belongings.

## DELUXE+

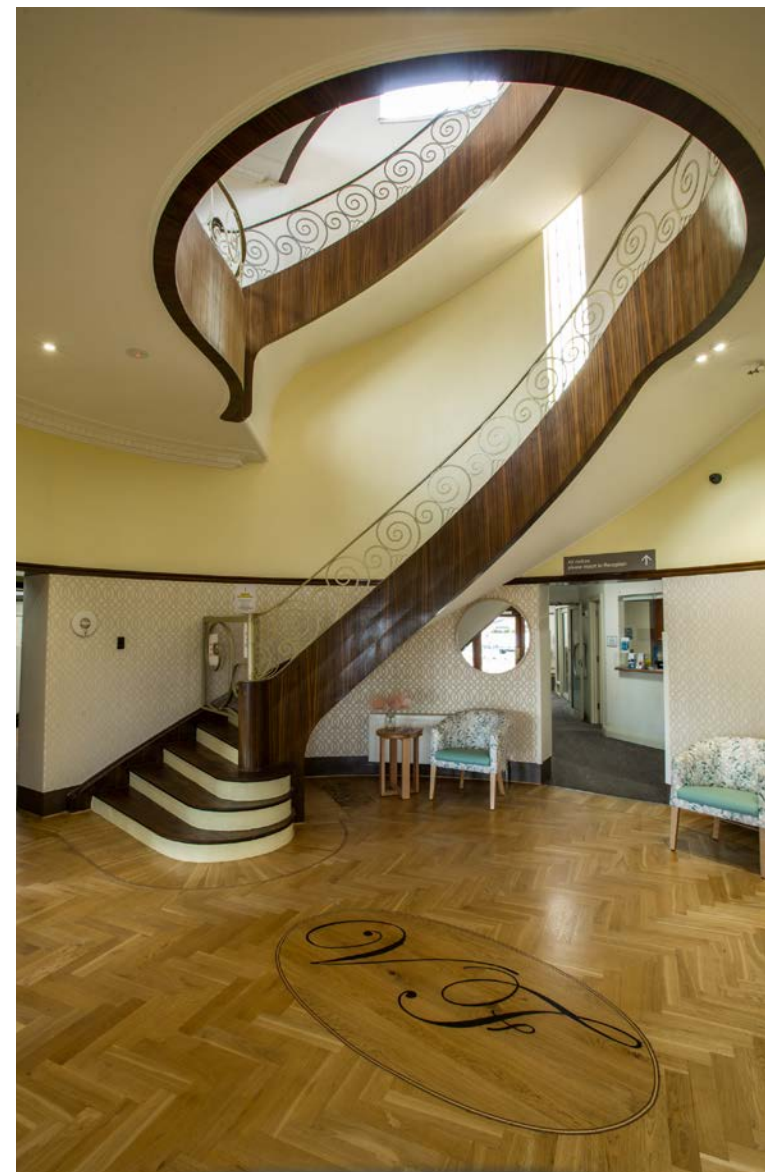
Deluxe+ Rooms are located throughout the home, with abundant light and garden views. Each private room features its own ensuite, a wall-mounted flat screen TV, a bed and bedside table, an armchair and a built-in wardrobe to store your treasured belongings.

## PREMIER

Experience comfort and style in our Premier rooms with views to our lovely courtyards or neighbourhood. Each private room has its own ensuite, and includes a wall-mounted TV, individually regulated cooling and heating for comfort year-round and ample storage space. Premier rooms offer a bed and bedside table, an armchair and a double wardrobe to store all your belongings.

## SUITE

Treat yourself to one of our exclusive Suites. There are only seven of these desirable large and luxurious rooms, each featuring its own ensuite, sitting/lounge area – perfect for privacy and comfort. Our suites include high quality furnishings, a wall-mounted TV, a bed and bedside table, comfy armchair and a double wardrobe to store all your belongings. With individually regulated heating and cooling, Suites range from 26 – 38m<sup>2</sup>, enable you to add the finishing touches, to make this space truly your own.



# Extraordinary care for all older Australians



Since 2006, Mercy Health Foundation has supported Mercy Health's programs and initiatives to advance care and improve life outcomes of people in need.

Thanks to the generosity of donors, we have been able to launch a dementia care pilot program combining multi-sensory technology and research to enhance residents quality of life.

Together, we can ensure that residents in aged care are provided with industry-leading care, now and well into the future.



## You can help shape aged care for the future

Your support of Healthy Ageing programs at Mercy Health goes beyond aged care – it's an investment in shaping safer and healthier futures.

Your generosity can enable Mercy Health to offer:

- world leading dementia care
- life-changing equipment to the 2,900+ residents in our care.
- and innovative opportunities for personal enjoyment like art murals, aviaries, buses and gardens.



## Building Healthier Futures, Together

Help us to create a lasting difference and build a community that works towards a healthier and brighter future for everyone.

Thank you for being part of our mission to provide exceptional care and uplift lives to help people enjoy their ageing journey at Mercy Health.

If you would like to discuss how you can be part of our giving community, please contact us on the phone number or email below.

## Be part of something *life-changing*

Scan the QR to donate today



Donate over the phone: 03 8416 7766

Donate online: [mercyhealthfoundation.org.au](https://mercyhealthfoundation.org.au)

Email: [foundation@mercy.com.au](mailto:foundation@mercy.com.au)



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# Call now to book a personal tour of Mercy Place Wyndham.

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🌐 [mercyhealth.com.au/Wyndham](https://mercyhealth.com.au/Wyndham)



Mercy Health acknowledges Aboriginal and Torres Strait Islander Peoples as the first Australians. We acknowledge the diversity of Indigenous Australia. We respectfully recognise Elders past and present. This brochure was produced on Wurundjeri Country.

