



Your accommodation options

Mercy Place Parkville

A Reason to Choose Mercy

The story of Mercy Health began in 1831 with the establishment of the Sisters of Mercy in Dublin by Catherine McAuley, who was dedicated to serving those in need.

The Sisters of Mercy went on to establish community services, schools, and hospitals worldwide. In 1846, led by Mother Ursula Frayne, the Sisters of Mercy arrived in Australia, where their commitment to care and hospitality is a lasting legacy—one that continues to shape our work today.

As a not-for-profit Catholic aged care provider, Mercy Health embeds the values of compassion, respect, and community. Our mission is to prioritise your well-being and dignity, ensuring that every resident feels valued, supported, and cared for.

We understand that transitioning into aged care can be a significant change, and our holistic approach nurtures not only the body but also the mind and spirit.

At each Mercy Health Residential Aged Care home we have qualified Pastoral Carers on the team. Our dedicated team offers emotional and spiritual support to foster a deep sense of belonging and connection. By choosing Mercy Health, you receive more than just high-quality, personalised care—you become part of a welcoming and supportive community that honours your faith, values, and individuality. We warmly welcome clients from all backgrounds, whether you follow a specific denomination or are non-denominational.

At Mercy Health, we take the time to understand your preferences, care needs, and overall well-being. We work closely with you and your family to create a personalised experience that reflects who you are and what matters most to you.



Our home

Mercy Health welcomes you to your new home. Mercy Health offers all levels of care, and as our mission of mercy guides us every day, we take pride in serving those who need us most with compassion, openness and kindness. Our qualified and experienced staff are here around the clock, and we tailor your care to your individual needs and preferences.

At Mercy Place Parkville, we are proud to provide high-quality care and accommodation where residents can feel safe, comfortable and valued. You can choose from a variety of room layouts, all of which are stylishly decorated with modern amenities.

Our rooms are also fitted with specialist equipment including discreet ceiling hoist tracks, allowing you to continue living in your own familiar space if your needs change.

Our inner-city home features large dining rooms, activity rooms, a library, kitchenettes, and cosy

reading nooks where you can relax or entertain family and friends. All common areas display contemporary artwork and have well-appointed furniture and premium decor. Bask in the sunshine in our internal courtyard and balconies or grab a coffee and a sweet treat at our neighbouring café. Our popular community hub features a beautiful chapel for quiet reflection as well as an on-site hairdresser for when you feel like a little pampering.

Mercy Place Parkville provides additional services for residents. Please speak with our Client Services Team for a full list of services and the cost.

FEATURES

- 140 rooms
- Private ensuites
- Chapel
- Hairdressing salon
- Activity rooms
- Library
- Café





Choosing a room

Choosing the right room in a residential aged care home is about finding a space that feels both comfortable and familiar. As you tour our home, imagine how you can personalise your room with treasured furniture, decorations, and keepsakes to create a warm and inviting environment. Consider the room's location and its proximity to the services and amenities that matter most to you, such as communal spaces, a hairdressing salon, or a wellness centre. More than just a place to stay, your room should be a space where you feel relaxed, secure, and truly at home.

Spread out over three floors, our lovely rooms all have their own private ensuite. Enjoy the high-quality furniture and fittings, including wall-mounted flat screen TVs, air conditioning and heating, built-in wardrobes, and space for your personal treasures. Add a touch of luxury by choosing a room with tasteful decor, natural light or beautiful views.



Room categories

Our team is here to help guide you through the various options, ensuring you fully understand the costs associated with each type of room.

CLASSIC

For those looking for the most affordable option, select one of our Classic rooms on the first floor.

CLASSIC+

Classic+ rooms within our dedicated Memory Support Unit, have natural light and views of the internal courtyard or neighbourhood surrounds.

GRANDE

Our Grande rooms provide convenience and easy access to common areas such as the chapel and tranquil internal courtyard.

GRANDE+

If you prefer the ground floor, choose a Grande+ room which feature a northfacing outlook or a view of Willam Street.

DELUXE

Choose a Deluxe room on the first or second floor for a view of our gorgeous internal courtyard. For those residents looking for couples' accommodation, choose one of two Deluxe room options on the second floor. Rooms 2.05 and 2.07 have a view to the courtyard, while rooms 2.33 and 2.35 look out onto Avenger Park.

DELUXE+

Our popular Deluxe+ rooms located on the first floor, feature an abundance of natural light with street views to Willam Street or Avenger park.

PREMIER

Our Premier rooms welcome in plenty of natural light with north-facing views towards Willam Street and the local neighbourhood. Located on the first floor, these rooms are closely located to common areas and the reading room.

PREMIER+

All Premier+ rooms on the second floor have elevated views of the internal courtyard. Relax in your own tranquil space or head to one of the nearby common areas to enjoy an activity with friends.

SUPERIOR

Located on the second floor, our Superior rooms welcome an abundance of natural light. You can choose a room with an elevated neighbourhood view of Avenger Park or Willam Street.

SUPERIOR +

These beautiful Superior+ rooms are awash with natural light with their highly sought-after north-facing windows. You can revel in the aerial view of the local Parkville neighbourhood from your own private space.

Extraordinary care for all older Australians



Since 2006, Mercy Health Foundation has supported Mercy Health's programs and initiatives to advance care and improve life outcomes of people in need.

Thanks to the generosity of donors, we have been able to launch a dementia care pilot program combining multi-sensory technology and research to enhance residents quality of life.

Together, we can ensure that residents in aged care are provided with industry-leading care, now and well into the future.



You can help shape aged care for the future

Your support of Healthy Ageing programs at Mercy Health goes beyond aged care – it's an investment in shaping safer and healthier futures.

Your generosity can enable Mercy Health to offer:

- world leading dementia care
- life-changing equipment to the 2,900+ residents in our care
- and innovative opportunities for personal enjoyment like art murals, aviaries, buses and gardens.



Building Healthier Futures, Together

Help us to create a lasting difference and build a community that works towards a healthier and brighter future for everyone.

Thank you for being part of our mission to provide exceptional care and uplift lives to help people enjoy their ageing journey at Mercy Health.

If you would like to discuss how you can be part of our giving community, please contact us on the phone number or email below.

Be part of something *life-changing*

Scan the QR to donate today



Donate over the phone: 03 8416 7766

Donate online: mercyhealthfoundation.org.au

Email: foundation@mercy.com.au



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Mercy Health
Foundation

Care first

Call now to book a personal tour of Mercy Place Parkville.

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Mercy Health acknowledges Aboriginal and Torres Strait Islander Peoples as the first Australians. We acknowledge the diversity of Indigenous Australia. We respectfully recognise Elders past and present. This brochure was produced on Wurundjeri Country.

